## **Complaints/Investigations Statistics**

|  | FY 09/10 | FY 08/09 | FY 07/08 | FY 06/07 | FY 05/06 | FY 04/05 | FY 03/04 | FY 02/03 | FY 01/02 | FY 00/01 | FY 99/00 |
|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Complaints/Investigations <sup>1</sup>                   |          |          |          |          |          |          |          |          |          |          |          |
| Complaints received                                      | 6,539    | 6,437    | 6,839    | 7,259    | 7,663    | 7,503    | 8,240    | 11,556   | 11,218   | 10,899   | 10,445   |
| Complaints closed by Complaint Unit                      | 5,251    | 5,303    | 5,608    | 6,105    | 6,349    | 6,603    | 6,837    | 8,859    | 9,477    | 7,690    | 8,319    |
| Investigations   |          |          |          |          |          |          |          |          |          |          |          |
| Cases opened   | 1,312    | 1,123    | 1,133    | 1,182    | 1,331    | 1,443    | 1,887    | 2,138    | 2,608    | 2,320    | 2,083    |
| Cases closed   | 1,290    | 1,100    | 1,216    | 1,128    | 1,307    | 1,475    | 2,117    | 2,361    | 2,449    | 2,374    | 1,995    |
| Cases referred to the Attorney General (AG)              | 569      | 450      | 443      | 415      | 458      | 521      | 580      | 494      | 589      | 510      | 491      |
| Cases referred for criminal action                       | 35       | 27       | 29       | 27       | 31       | 34       | 37       | 47       | 82       | 58       | 61       |
| Number of probation violation reports referred to the AG | 32       | 27       | 17       | 19       | 22       | 32       | 34       | 12       | 27       | 22       | N/A      |

<sup>&</sup>lt;sup>1</sup>Some Cases closed were opened in a prior fiscal year.